Please type a plus sign (+) inside this box

PTO/SB/21 (08-00) Approved for use through 10/31/2002. OMB 0651-0031

July 18, 2002

Date

U.S. Vatent and Trademark Office: U.S. DEPARTMENT OF COMMERCE Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number.

		· Ø	
TRANSMITTAL FORM (to be used for all correspondence after initial filing)		Application Numb r	09/001,643
		Filing Date	December 31, 1997
		First Named Inventor	Albert, Russ L.
		Group Art Unit	2176
		Examiner Name	Cong Lac T. Huynh
Total Number of Pages in This Submission	1	Attorney Docket Number	20366-043100
	ENCLO	OSURES (check all that apply)	
Fee Transmittal Form		ment Papers Application)	After Allowance Communication to Group
Fee Attached	Drawing(s)		Appeal Communication to Board of Appeals and Interferences
Amendment / Response	Licensing-related Papers		Appeal Communication to Group (Appeal Notice, Brief, Reply Brief)
After Final	Petition Routing Slip (PTO/SB/69) and Accompanying Petition		Proprietary Information
Affidavits/declaration(s)	Petition to Convert to a Provisional Application		Status Letter RECEIVED
Extension of Time Request	Power of Attorney, Revocation Change of Correspondence Address		Other Enclosure(s) JUL 2 6 2002
Express Abandonment Request	Terminal Disclaimer		Return Postcard Technology Center 210
	Reque	st for Refund	
Information Disclosure Statement CD, Nul		imber of CD(s)	
Certified Copy of Priority Document(s) Rema			authorized to charge any additional fees to 430.
Response to Missing Parts/ Incomplete Application			
Response to Missing Parts under 37 CFR 1.52 or 1.53			
SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT			
Firm Townsend and Townsend and Townsend	wnsend and	Crew LLP	
Individual name Irvin E. Branch Reg. No. 42,358			
Signature			
Date July 18, 2002			
CERTIFICATE OF MAILING			
I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Assistant Commissioner for Patents, Washington, D.C. 20231 on this date: July 18, 2002			
Typed or printed name Aurora Lowell			

Burden Hour Statement: This form is estimated to take 0.2 hours to complete. Time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be send to the Chief Information Officer, U.S. Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Washington, DC 20231. DE 7076440 v1

Signature



I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to:

COPY OF PAPERS ORIGINALLY FILED

PATENT

Attorney Docket No.: 20366-043100

RECEIVED

JUL 2 6 2002

Technology Center 2100

Assistant Commissioner for Patents U.S. Patent and Trademark Office Washington, D.C. 20231

TOWNSEND and TOWNSEND and CREW LLP

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Russ L. Albert

Application No.: 09/001,643

Filed: December 31, 1997

For: INTERNET-BASED DATABASE REPORT WRITER AND CUSTOMER DATA MANAGEMENT SYSTEM

Examiner:

Cong Lac T. Huynh

Art Unit:

2176

AMENDMENT

Assistant Commissioner for Patents U.S. Patent and Trademark Office Washington, D.C. 20231

Sir:

In response to the Office Action mailed May 30, 2002, please enter the following remarks.

REMARKS

Claims 1-12 were pending in this application. No claims have been amended, canceled, or added. Hence, claims 1-12 are now pending. Reconsideration of the subject application is respectfully requested.